



**U.S. Department of State
Bureau of Consular Affairs
Visa Services
Public Inquiries Division**

Tel: 202-663-1225

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http://travel.state.gov/visa_services.html

Internet Addresses: Sources of Visa Information – For Foreign Citizens to Come to the United States

Consular Affairs	http://travel.state.gov
Visa Services (for Foreigners to Come to the U.S.)	http://travel.state.gov/visa_services.html
Visa Services-Destination USA (overview)	http://unitedstatesvisas.gov
Visitor Visas	http://travel.state.gov/visa;visitors.html
Visitors: Important Information You Need to Know	http://travel.state.gov/getting_visitors_visa.html
Visa Waiver Program	http://travel.state.gov/vwp.html
Waiver of the J Visa Foreign Residence Req..	http://travel.state.gov/jvw.html
Visas (for U.S. Travelers to Other Countries)	http://travel.state.gov/foreignentryreqs.html
Contact U.S. Embassies/Consulates Abroad	http://travel.state.gov/links.html
Key officers overseas:	http://www.state.gov/www/about_state/contacts/ keyofficer_index.html

Telephone Numbers

Visa public information: 202-663-1225

General visa information via taped messages, with an option to speak with an officer. Information is also available on all types of visas on the Visa Services website.

Visa Bulletin Cut-Off Dates (Immigrant Visas): 202-663-1541

Taped message on the most recent monthly cut-off dates for immigrant visa petitions. Only applicants who have a priority date earlier than the cut-off date may be allotted a number for visa processing. Information is also available on the Visa Services website, under Visa Bulletin.

National Visa Center (NVC) Public: 603-334-0700

An integrated voice response system that provides general information on immigrant visa processing and case-specific information based on the INS receipt number or NVC case number.

Appointments - Embassies on the Border (U.S. Callers): 1-900-443-3131 Internet: <http://www.nvars.com>
General information via taped message, and appointment scheduling through an operator. In Canada call 1-900-451-2778. To schedule an appointment, charging the call to a credit card, call 1-888-840-0032, accessible from any telephone. Appointments can be made via the Internet at <http://www.nvars.com>.

Waiver of the J Visa Foreign Residence Requirement - status: 202 663-1600 or 202 663-1225

An integrated voice response system that provides the latest status on applications for waiver of section 212(e), the two-year home residence requirement. Also, the internet can now be used to review the status of the Department of State's processing of pending applications for a waiver of the two year foreign residence requirement. This online tool is found on our web site at [http:// www.travel.state.gov/jvw.html](http://www.travel.state.gov/jvw.html)
The waiver case number will need to be entered for information on the application status to be displayed.

Other Agency- Department of Homeland Security

Department of Homeland Security, internet site: <http://www.dhs.gov>

CIS National Customer Service Center: (800) 375-5283

CIS (Citizenship & Immigration Services, formerly INS) internet site: <http://uscis.gov>

CBP (Customs and Border Protection) internet site: <http://www.cbp.gov>

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