

Office of Human Resources Management (OHRM)

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About ITA OHRM

Welcome! from the [International Trade Administration's \(ITA\)](#), [Office of Human Resources Management \(OHRM\)](#)!. We are located in Washington D.C., in the main Commerce building, Herbert C. Hoover Building (HCHB). We provide human resources and payroll consultation and support services to the International Trade Administration and to four other [Department of Commerce](#) bureaus: Bureau of Economics Analysis (BEA), Bureau of Industry & Security (BIS), Minority Business Development Agency (MBDA), and the National Telecommunications and Information Administration (NTIA). Consultative services include advising managers on planning, organizing, and administering comprehensive human resources programs within their organizations. Support services include activities to assist managers in meeting the strategic human resources goals and objective of their organizations.

Here is how we are organized:

OHRM is headed by Ronald Glaser, Human Resources Officer, who provides overall management direction/leadership including strategic planning in ensuring an effective and responsive program of services for our customer organizations.

OHRM is comprised of various groups, the Strategic Human Capital, Recruitment & Staffing, and Operations & Services. Each group provides human resources management and assistance to customer organizations via a human resources model, through which professional human resources activities and customer service are carried out and then employed.

Each group performs functional activities and serves as a point of contact for service to customer organizations. All combined, the OHRM groups are responsible for service and assistance in position classification and position management, pay, staffing (recruitment, reassignments, promotions, RIF, etc.), performance management and awards, employee and labor relations, and benefits.

No matter where our customers may be located, they can expect prompt, courteous, and professional service from us.